CORE RETURN CRITERIA



GEARBOXES

Old parts must be returned as follows:

- 1. packed in the original packaging with protective foil;
- 2. complete, without any missing parts;
- 3. no housing breakage;
- 4. in no way disassembled;
- 5. must correspond to the delivered part number.

Should this not be the case, the deposit will be completely or partly reduced. The table presented below shows the most common defects which we will not accept. (This table represents a guideline. Not all defects are listed. Every defect will be checked from case to case by our Technical Departments.)

Used parts from vehicles involved in an accident will only be credited subject to technical examination/testing.

Please note: Please pack your old part exactly the same way you received it in order to avoid transport damages!

Description	Deposit reduction	Defect is not okay
broken or damaged housings	100 %	
not ran dry (without oil)	100 %	
neither disassembled or reassembled	100 %	

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